

Frequently Asked Questions (FAQs) – Ordering and Product Information:

Q: What happens after I place my order?

A: Once your order is placed, you will receive a confirmation email. When your order ships, you will receive a second email with shipping details and a tracking number, so you can check on your order.

****Please remember to check your spam or junk email folder for these notifications****

Q: How long does it take to receive my order?

A: Orders placed by 12:00pm are typically shipped the same day and typically arrive within 5 business days. Due to delays with the U.S. Postal Service, sometimes delivery may take 7 to 10 business days.

Q: How many scoops are in each jar?

A: There are approximately 62 scoops per jar, and that number is based on filling the scooper a little below the rim. If you fill the scoop above the rim, you will have less scoops per jar .

Q: Where is ProImmune manufactured?

A: ProImmune is produced in the United States in an FDA-registered and inspected facility, following strict Good Manufacturing Practice (GMP) code of Federal regulations. Additionally, the manufacturer participates in third-party GMP certification programs that require them to go above-and-beyond minimum federal GMP requirements to ensure the highest quality product on the market.

Q: Where are the ingredients in ProImmune sourced from?

A: Ingredients and components are sourced from domestic and international providers. Each ingredient order goes through rigorous supplier vetting and laboratory quality control checks before it is used.

Q: Is ProImmune all-natural and safe?

A: Yes. We consider ProImmune all-natural because it contains a blend of three amino acids and a cofactor that are naturally found within the human body. Dr. Albert B. Crum, a medical doctor and scientist, discovered how human cells synthesize glutathione directly within the cell through his extensive research. ProImmune supports this natural production process by helping replenish depleted glutathione levels back to optimal levels, based on principles of nature and evolution. Physicians also call ProImmune nature in a jar.

Q: Is ProImmune the same as other glutathione products on the market?

A: No. ProImmune is uniquely formulated to support the body's natural process of synthesizing glutathione inside the cells as it is needed. Most other glutathione products attempt to penetrate the cell membrane, which is far less effective because they are not natural to the cell membrane and cannot pass through the cell as effectively or efficiently as the ProImmune formulated building blocks can. Even therapeutic intravenous (IV) glutathione treatments are different in action and do not replicate the intracellular synthesis that ProImmune supports when consumed. This makes ProImmune unique and more beneficial in restoring glutathione levels the way nature intended.

Q: Can I take too much ProImmune and risk over-toxification?

A: No. ProImmune features a built-in biological safeguard: your cells will only synthesize as much glutathione as is needed to restore ideal levels. Once optimal levels are reached, the process naturally stops and excess nutrients are excreted. This self-regulating mechanism is why many physicians and scientists regard ProImmune as a remarkable advancement in cellular health over simple glutathione containing supplements.

Q: Why is depleted glutathione considered harmful?

A: Low glutathione levels lead to increased oxidative stress and irritation in the body. Oxidative stress, a potential imbalance of electrons, can result in cell damage, apoptosis (cell death), or worse health concerns. By replenishing glutathione levels, ProlImmune helps reduce oxidative stress, maintain electron balance, and help with natural inflammation responses. Since chronic irritation is at the root of many serious health conditions, ProlImmune supports overall cellular and physiological well-being.

Q: Is ProlImmune gluten-free, sugar-free, keto-friendly, vegan, preservative-free without added flavors or coloring?

A: Yes. ProlImmune meets all of these food standards.

Q: Why is my jar only half full?

A: Each jar contains 100 grams of ProlImmune. The jars are intentionally sized larger to accommodate the filling process and retail labeling that provides all required information in a legible format. It is common practice in the supplement industry for powdered products not to be filled to the top to ensure a consistent packaging seal.

Q: Why does ProlImmune include dicalcium phosphate as an Other Ingredient and is it harmful?

A: Dicalcium phosphate is included in a very minute amount of just 0.001%. It is not added during the manufacturing process of the finished product. It is a tritulant within the selenomethionine ingredient added by the original producer to ensure safe handling and aid during finished product mixing homogenization. While it does contain dietary calcium it is an insignificant amount that has no significant impact on the product's nutritional profile or health benefits. Dicalcium phosphate is generally recognized as safe by the Food and Drug Administration and is not known to cause side effects.

Q: Will I notice a difference immediately upon taking ProlImmune?

A: Every person is different and has different physiology. Approximately 70% of people report immediately feeling more energy, improved cognition and mood, improved sleep and glowing skin. Another percentage of people, approximately 30%, report not feeling any difference which is common with dietary supplement consumers, but verbal satisfaction and gratitude by telling us they notice less frequently being under the weather or having other seasonal annoyances.

Q: Has ProlImmune been researched for health benefits?

A: Yes, ProlImmune was researched by Georgia State University and others institutions to help with things you might encounter in the environment. Scientific research references are found in

the science section of the website:

TheBestImmuneSupport.com

ProlImmune was also recognized during the pandemic era Federal Cares Act in 2020 as a countermeasure when new research was being published.

Q: Is ProlImmune backed by scientific research?

A: Yes, ProlImmune was researched by a consortium of 18 universities under an \$88M NIH research grant. ProlImmune was researched to be more effective than the glutathione molecular or N-acetylcysteine (NAC). Additionally, ProlImmune was researched to help with Nrf2 gene activation. A pathway known to support more than 250 immune systems responses and ProlImmune was researched with kidney function and seems to be more efficient than glutathione or NAC direct supplementation. Additional scientific research publications are located in the science section of: TheBestImmunesupport.com

Q: Is ProlImmune guaranteed?

A: Yes, satisfaction is guaranteed by the distribution company: Best Immune Support to those who purchase at TheBestImmuneSupport.com or on the Amazon or Walmart platforms. The purchase price will be fully refunded if you are dissatisfied for any reason. Please email us at: info@TheBestImmuneSupport.com with your name and mailing

address and reason for a refund within 90 days of purchase and we will process the request and mail a check. It is extremely rare that anyone requests a refund. Nonetheless, customer satisfaction is our highest priority.

Q: Is it safe to take ProImmune with medications or other supplements?

A: Yes, because you already have the same ingredients of ProImmune inside your body, ProImmune does not react with medications and other supplements any more than your diet choices do. Taking ProImmune helps replenishes glutathione levels to optimal levels to support immune health and the innate immune system.

Q: Can you clarify why restoring glutathione levels directly inside cells is important and what depletes our glutathione levels?

A: Replenishing glutathione is needed for a normal detoxification process. Especially in modern life, being that we are all exposed to daily ubiquitous toxins of glyphosate and toxic pesticides sprayed on wheat, fruits and vegetables. Our cells have to combat the heavy burden of toxicity inside our cells due to the depletion of glutathione and daily stress. ProImmune due to its unique formulation helps with

synthesizing glutathione intracellularly (inside cells) providing proper nutrition back to the cells in order to eliminate toxins directly at the cellular level. This is what makes ProImmune the most preferred method of glutathione replenishment and a number one recommended and selling glutathione product everywhere it is sold.

Q: Does glutathione chelate heavy metals and help bind them out of cells?

A: Yes, ProImmune also received a patent for heavy metal chelation and binding of heavy metals. Normally, toxins can be excreted by sweat, urine and the bowels.

Q: Does glutathione help mitigate EMF radiation?

A: According to numerous studies, EMF's (electromagnetic fields) can cause oxidative stress, which may trigger the body's antioxidant defense system. This effect occurs even at non-thermal levels, potentially leading to cell and tissue challenges. The proposed mechanisms involve EMF disruption cellular processes, such as ion channels and enzyme functions, which then increases the production of reactive oxygen species (ROS) and free radicals. Inter cellular glutathione concentrations, can naturally reduce ROS and free radicals. Thereby supporting cellular health caused by EMF exposure. It is always recommended to shut off or disconnect your WiFi router at home before going to sleep to minimize EMF exposure and to

supplement with Prolmmune to reduce oxidative stress naturally.

Q: Does Prolmmune help with cholesterol goals?

A: Yes, Prolmmune is recognized in 37 countries as a cholesterol product for A1C and Triglycerides goals. However, Prolmmune is a dietary supplement, not to be confused as a statin drug in America. Numerous consumers have reported back from their physicians that they are meeting cholesterol, triglyceride and A1C levels goals after lifestyle changes and supplementing with Prolmmune for a duration of several months. Optimized glutathione levels help maintain health cholesterol and blood. Always consult with your professional health provider before beginning any new supplement or health protocol. Nothing contained in the information sheet is to be construed as medical advice.

Q: How much Prolmmune can an adult or child take daily and for how long?

A: Adults are recommended to take two (2) scoops of Prolmmune powder daily to help replenish depleted glutathione levels after many years of absorbing toxicity and having high oxidative stress levels and free-radicals throughout their body. Some adults report taking four (4) to six (6) scoops per day to super charge glutathione replenishment, due to several factors having depleted their glutathione levels rapidly.

Children between six (6) years of age and sixteen (16) years of age typically take only one (1) scoop of ProImmune daily.

Q: Is ProImmune safe for pregnant woman?

A: Before introducing any new supplement, including ProImmune, we encourage mothers to be to consult with their healthcare provider and showing them the website: TheBestImmuneSupport.com and ask them to read the science of ProImmune to better understand ProImmune mimics mother nature and is the same endogenous glutathione all humans already have inside their cells. Additionally, as with most glutathione products, they have to pass through the digestive tract. ProImmune bypasses the digestive tract being that it is synthesized directly inside cells to replenish depleted glutathione levels. That said, your healthcare provider may approve ProImmune during pregnancy since it has never shown a side effect in over twenty years of being available to the public. ProImmune will help maintain your immune system during pregnancy and is something for your healthcare provider to consider seriously since ProImmune is a unique, natural formula copying exact principles of nature and is unlike any other form of glutathione on the market. ProImmune is a scientific breakthrough.

Q: Must I take ProImmune on the tongue for instant bioavailability and absorption?

A: The recommended method of taking ProImmune powder is to place the powder directly on the tongue and allow it approximately 15 to 20 seconds to dissolve and dissipate, then swallow. This provides instant bioavailability. Every cell of the body, from brain cells to skin, to the hair and eyes, to the organs instantly replenish glutathione and start detoxifying toxins in every cell of the body. In addition, the immune system benefits instantly. However, if you prefer to place ProImmune in a small glass of water or beverage and stir it around for several seconds or place ProImmune in yogurt or a cereal or bake it in a muffin or cupcake, bioavailability will be slowed down a little bit. Nonetheless, every cell in the body will still replenish glutathione, given that ProImmune, unlike every other glutathione product, does not have to pass through the digestive tract as glutathione complex. ProImmune and the natural building blocks of glutathione penetrates cell membranes in accordance with nature and is assembled directly inside every cell of the body when needed. We believe this is why people across America are ecstatic over the numerous health benefits of ProImmune.

Q: Is ProImmune recommended by physicians, pharmacies, health centers and health food markets?

A: Yes, ProImmune is recommended by physicians, pharmacies, health centers and health food markets all across America. Distribution is constantly expanding. Please visit the map on

the website: TheBestImmuneSupport.com to find a location near you where ProImmune is sold.

Q: Does ProImmune support mental health?

A: Yes, Dr. Albert B. Crum, M.D., DSc,(Hon), M.S., the scientist and MD who made the scientific discovery of ProImmune is also a psychiatrist. Dr. Crum originally researched ProImmune as an all-natural mood and focus support product. Veterans especially love ProImmune for its ability to help with mental health goals and more.

Q: Does ProImmune support mental focus?

A: It is understood glutathione reduces heavy metals and toxins inside cells ubiquitously, including the brain. Those with learning and attention challenges may have heavy metals and other toxins in cells of the brain according to some research. ProImmune is known to help with both heavy metals and other toxins excretion inside of the body's cells, including the brain. Therefore, many people utilize ProImmune as a supplement to help with learning and attention challenges naturally. ProImmune is a fraction of the cost of a therapeutic IV glutathione drug. ProImmune provides a cost effective and easy way to supplement glutathione to children by simply

sprinkling one scoop per day on food at a cost of approximately two dollars per day.

Q: How do I become a sub distributor of ProImmune?

A: Health professionals email:

info@TheBestImmuneSupport.com to inquire how to order and sell ProImmune in your practice, center or store. Individuals seeking to sub-distribute or affiliate with ProImmune, contact us via email at: Info@TheBestImmuneSupport.com with your questions and interest to determine if you qualify as a sub-distributor.

Q: Are the jars sold on Amazon the same as jars sold by TheBestImmuneSupport.com

A: Yes, TheBestImmuneSupport.com is the sole distributor for Amazon and the formula is the same patented blend of three all natural amino acids plus a cofactor of Selenium. Due to Amazon requirements, the label or scooper or taste may be slightly different than jars ordered from TheBestImmuneSupport.com. Nonetheless, the supplementation benefits are the same.

Q: Is ProImmune guaranteed?

A: Yes, ProImmune purchased by TheBestImmuneSupport.com or the Amazon platform are guaranteed to your satisfaction. If a customer is dissatisfied, please email TheBestImmuneSupport.com and include your reason for

dissatisfaction with a copy of a receipt or invoice and you will be sent a refund of your purchase price. Our goal is to help you improve health and not to harm or cause you distress in any way.